

WEBSITE UPDATE – DEALERS

DATED: November 7, 2007

NOTICE TO DEALERS THAT SOLD VEHICLE SERVICE CONTRACTS BACKED BY THE TRAVELERS INDEMNITY COMPANY/GULF INSURANCE COMPANY (“Travelers/Gulf”)

Despite the API Bankruptcy, Travelers/Gulf is paying all valid covered vehicle repair claims and a portion of amounts owed upon a consumer’s cancellation of a VSC in accordance with the terms and conditions of VSCs backed by Travelers/Gulf.

Authorization for a repair must be obtained prior to proceeding with any repair. **ANY CLAIM FOR REPAIRS WITHOUT PRIOR AUTHORIZATION WILL NOT BE COVERED.** To secure authorization, a copy of both sides of the work copy of the repair order must be faxed to 877-267-6559. Questions regarding the authorization process should be directed to 800-994-3890. All agreements that existed with API, including but not limited to, labor time, labor rates, parts pricing, etc. will remain in force.

Contract cancellations or transfer requests should be faxed to the attention of Michele Acca at 860-954-3267. Cancellation refunds will be a portion of the amounts owed in accordance with the terms and conditions of VSCs backed by Travelers/Gulf.

Service Resources, Inc. (SRI) will continue to handle all claims, cancellations and transfers reported prior to 9/17/07. SRI can be reached at 800-441-1274.

There is no need for you to contact the Bankruptcy Trustee directly about repair claims or cancellations/transfers.

Travelers/Gulf did not insure and is not responsible for GPR (“Guaranteed Price Refund”) claims. On November 6, 2007, the Bankruptcy Court entered an order enjoining parties from bringing any GPR claims, and or any claims relating to amounts in a Primary Loss Reserve Fund against Travelers. Dealers should contact the Bankruptcy Trustee directly regarding return of the amounts, if any, remaining in their Primary Loss Reserve Fund.

**PREPARED BY THE TRAVELERS INDEMNITY COMPANY/GULF
INSURANCE COMPANY**