

**NOTICE TO CONSUMERS HOLDING
VEHICLE SERVICE CONTRACTS SOLD BY
AUTOMOTIVE PROFESSIONALS, INC.**

This notice is being sent to you because you purchased a vehicle service contract (“VSC”) from Automobile Professional, Inc. (“API”). API filed for Chapter 11 bankruptcy on April 13, 2007. The case is pending in the United States Bankruptcy Court for the Northern District of Illinois, Eastern Division as Case No. 07-B-06720. Frances Gecker (“Trustee”), an independent third party, has been appointed as API’s Chapter 11 trustee to equitably liquidate API’s assets. **Information regarding the API bankruptcy can be found on the website maintained by the trustee at www.apibankruptcy.com.**

The Trustee has entered into a contract with United Car Care, Inc. (“UCC”) providing for continuing repair coverage under the vehicle service contract you purchased from API. UCC has agreed to pay valid repair claims and cancellation claims, **arising on or after January 1, 2009**, for which API was obligated under your vehicle service contract. However, UCC has **not** agreed to pay any claim made under the Guaranteed Price Refund (GPR) option, which some, but not all, consumers purchased when they purchased their API vehicle service contracts.

WHAT TO DO IN THE EVENT OF A CLAIM

1. Take your vehicle to any automobile repair facility that has ASE Certified Technicians to diagnose and repair your vehicle. **Any operation of the vehicle that results in further damage related to the original mechanical breakdown or failure, shall be considered negligence on your part and failure to protect the vehicle, which damage shall not be covered under the VSC.**
2. Present your VSC to the repair facility and instruct them to call the phone number shown below for prior authorization before beginning any repairs. **Repairs made without prior authorization from UCC will not be covered and will be your responsibility.**
3. You must give authorization to a repair facility for tear down and inspection to diagnose a problem. **In the event that the repairs are not covered under your API vehicle service contract, you will be responsible for payment of the cost of tear down and inspection.**

If you have questions regarding your rights to vehicle repairs or other questions about your API vehicle service contract, you should direct those questions to UCC at:

Phone number: 866.433.2296
Email address: API.Info@UnitedCarCare.com
Mailing address: P.O. Box 3988, Greenwood Village, CO 80155-3988